



Cowell Electric

**Integrated
Management System**



**Government of
South Australia**

Application For Supply Of Electricity (RAES)

Lot # Flat # House # Street Name Town Post Code

Last address at which applicant has been responsible for accounts _____

Does the applicant have any special needs? If so please specify (eg: Life support) _____

Is the meter box outside the house and is the meter accessible by meter reader without the use of a key? Yes / No

If response above is yes, no further action required in relation to meter access. If response above is No, please complete the attached "Meter Access Form", on page 3 of this application.

The Undersigned Applicant hereby makes application to Cowell Electric Supply Pty Ltd for a supply of electric energy to the premises hereunder (to be used solely for the purposes hereunder stated) subject to the conditions under which electric energy is supplied by the Cowell Electric Supply Pty Ltd at the date of this application and the applicant agrees to be bound as "The Consumer" by those conditions as altered by Cowell Electric Supply Pty Ltd from time to time.

By signing this application you warrant that you are lawfully entitled to occupy the premises or future premises the subject of this application and future applications and to authorise Cowell Electric to provide supply to those premises.

IMPORTANT: The Applicant agrees to accept liability for all charges (whether for electricity or otherwise) accrued up to the expiration of three days after the receipt by Cowell Electric of written notice from the Applicant that the Applicant desires the termination of this agreement. The class of consumption and appropriate tariff(s) shall be determined by Cowell Electric. Where alternative tariffs are allowed it is the responsibility of the applicant to select the most suitable tariff permitted for their circumstances. Advice regarding tariffs for any particular case will be readily given on request.

Please note that in accordance with the Privacy Act, details of uncollected debts more than 60 days overdue and identifying particulars may be referred to a credit reporting agency and then become available to other credit providers.

This application **must be signed** by all applicants personally, or by the proprietor or a partner if the application is for a business, or by the Manager or Secretary or similar authorised officer on behalf of a Company or Incorporated Body.

N.B. Except for authorised officers the persons signing this application hereby undertakes joint and several personal liabilities for all accounts becoming due to pursuant to this application.

Full names of persons responsible for payment of account _____

Signature _____ Date / /

IF COMPANY OR CORPORATION PLEASE COMPLETE THE FOLLOWING:

Full name of person signing _____
Designation of authorisation officer _____ A.C.N _____



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Meter Access Form

Section 1: This form is to be completed if the meter is not accessible to the meter reader

Under the Energy Retail Code a meter reader must be given access to the electricity meter at each customer's supply address, in order to read the meter. As your electricity meter is not readily accessible for readings, please nominate one of the following methods in order for meter access to occur.

- Have the electricity meter relocated to outside your premises (at your own cost)
- Be present at the quarterly read dates
- Provide a key to Cowell Electric Supply (Please complete section 2 below)

Please note that if a customer fails to grant access for the electricity meter to be read, for 3 consecutive billing cycles, the retailer may arrange for disconnection of the electricity supply at the customer's supply address.

Section 2: This section is to be completed if you wish to provide a key to Cowell Electric Supply for access to the electricity meter.

Please post the key via registered mail with the completed application for supply form.

Full name of person
supplying key:

- Mr Ms
- Mrs Miss

Business Phone

Home phone

Mobile

Contact details

Email

Address of premises at
which key is issued for:

Lot #	Flat #	House #	Street Name	Town	Post Code
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Type of premises

Home Business State Gov Federal Gov Other: _____

Please describe door key
provided (e.g. front,
garage)

Additional comments /
special instructions as
relevant

Date key posted: _____ / _____ / _____

Section 3: Access to Electricity Supply Meter & use of Key provided

Refer to clause 32 of the Remote Areas Energy Supplies (RAES) Customer Connection and Supply Contract, for details on access to your supply address.

In addition to information contained within clause 32, Cowell Electric shall:

1. Store all keys supplied within a secure location, along with a key register.
2. Ensure Keys are removed only for purposes related to the distribution and retail of electricity at the supply address to which the key relates and shall be returned to the secure location for safe keeping as soon as practicable after their use.
3. Ensure keys are identified only by the meter number for which they relate.
4. Ensure the meter reader is subject to an annual Federal Police clearance check and signs a declaration that keys supplied will be used ONLY for the purpose of accessing a supply address for Cowell Electric business related to the distribution and retail of electricity to that address.
5. Return all keys supplied, to the contract holder, on termination of their electricity supply contract.

Note: The Remote Areas Energy Supplies (RAES) Customer Connection and Supply Contract can be found at the following website; www.energymining.sa.gov.au/raes