



FAQ

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Do the requirements apply to second hand units?



The Technical Regulator has revised the Air Conditioner Technical Regulator Guideline to clarify that the requirements will not apply to air conditioners that have been previously installed and used.

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Do the requirements apply where an air conditioner is being moved from one place to another? For example, moving a five-year-old system from one building to another or from one site to another?



The Air Conditioner Technical Regulator Guideline states the requirements will not apply to air conditioners that have been previously installed and used.

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If the customer has already bought their own unit, but they want to install it after the requirements commence, who does the legal obligation fall on?



The legal obligation for these requirements sits with the installer. Regarding customer purchases of non-compliant units, the Technical Regulator will consider transitional arrangements on a case-by-case basis. Email dem.smartappliances@sa.gov.au for further information.

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How is the Office of the Technical Regulators (OTR) eCoC portal going to provide information about how to comply with the requirements?

Installers will be able to use the eCoC portal to nominate the model of air conditioner that has been installed. This includes being able to:

- select from a drop-down menu with the models in the Technical Regulator Compliance List provided
- nominate a model that is not on the list, if they would be able to demonstrate that the air conditioner meets the demand response requirements in the Air Conditioner Technical Regulator Guideline.

Additionally, the portal will feature explanatory text about the requirements and a link to DEMs dedicated webpage www.energymining.sa.gov.au/airconregs