



ENERGY & WATER  
OMBUDSMAN SA

GPO Box 2947  
Adelaide SA 5001

T 1800 665 565  
F 1800 665 165

ABN 11 089 791 604

[ewosa.com.au](http://ewosa.com.au)

Energy and Technical Regulation  
Department for Energy and Mining  
GPO Box 320  
Adelaide SA 5001

Emailed to [demsaenwg@sa.gov.au](mailto:demsaenwg@sa.gov.au)

23 August 2021

**Submission on the Department for Energy and Mining (“the Department”) Stand-Alone Power Systems (“SAPS”) Consultation Paper**

The Energy and Water Ombudsman (SA) Limited (“EWOSA”) welcomes the opportunity to comment on the Department’s SAPS Consultation Paper.

EWOSA is an independent Energy and Water Ombudsman Scheme in South Australia. It receives, investigates and facilitates the resolution of complaints by customers with regard to (inter alia) the connection, supply or sale of electricity, gas or water.

EWOSA broadly supports the provisions contained in the SAPS Consultation Paper. We support Option 2 as the most efficient mechanism for providing for the roll out of SAPS in South Australia and support the full suite of consumer protections as outlined in the Consultation Paper.

Thank you for consideration of this submission. Should you require further information or have any enquiries in relation to this submission, please contact Jo De Silva via [REDACTED] or phone [REDACTED].

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Jo De Silva'.

Jo De Silva  
Policy and Communications Lead  
Energy and Water Ombudsman SA