From:

Sent: Thursday, 20 April 2023 10:01 AM

To: DEM:Energy Market Reform <<u>demenergymarketreform@sa.gov.au</u>> **Subject:** "Proposed Amendments to Electricity (General) Regulations 2012 and Gas Regulations 2012".

Hello

I am an accountant by profession as you can see from my signature below.

I have been in this industry for 12 years and so have seen quite a few electricity bills in that time. They tend to vary quite a bit in format and can be confusing at times. Have you thought about creating a very strict standard of the format for electricity bills that all retailers must follow. One that is going to be easy for the consumer to read and understand.

I often wonder why standard charges such as the AEMO, LREC and SREC rate per kWh can vary so much between customers, not just retailers. Surely these should be a standard rate.

