

Fees for re-inspecting or re-attending onsite plumbing

Plumbing Advisory Note

Revised May 2020

From 1 July 2014, a \$98 fee is being introduced for onsite re-inspections of plumbing work.

The fee has been introduced as a result of Office of the Technical Regulator (OTR) authorised officers conducting an increasing number of re-inspections for plumbing work that is either not to standard or not ready at the agreed inspection time.

Implementing the fee is in accordance with regulation 35(1)(a) of the *Water Industry Regulations 2012*:

If... a person's acts or omissions require the Technical Regulator (or a person acting on behalf of the Technical Regulator) to undertake a re-inspection of any work, or to re-attend at any place for any other reason, in connection with the operation or requirements of a standard under Part 7 of the Act... the person is liable to pay a fee of an amount equal to the reasonable costs of the reinspection or reattendance (as the case may be).

When do you have to pay the fee?

If an OTR authorised officer attends a site inspection and the work is not ready or not compliant, you may be charged the fee to have an authorised officer re-inspect the work at a later date. You will be sent an invoice.

Making sure your work is compliant and ready at the agreed time of the first inspection is the best way to avoid this fee. If you can see that your work won't

be ready for the agreed inspection time, call the OTR on 1300 884 005 as soon as possible to cancel your appointment and to organise a new inspection time.

Plumbing work must not be covered over until the re-inspection has occurred and the work is approved.

How to pay the fee

When making a payment, please take note of any reference or receipt numbers you are given as proof of payment to the OTR.

Mail

Complete the tear-off slip from the invoice issued to you and, along with your cheque, money order or credit card details, post to:
Department for Energy and Mining – OTR
c/o Shared Services SA
Accounts Receivable
GPO Box 11030
Adelaide SA 5001

Telephone

Credit card payments can also be made by calling Shared Services SA on 8462 1333 (press 3 for Accounts Receivable when prompted).

Online

BPay details, such as the OTR biller code and your reference number, will be listed on the invoice issued to you.

Contact the Office of the Technical Regulator for more information

Online sa.gov.au/otrplumbing

Email otr.plumbregulator@sa.gov.au

Phone 1300 760 311



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