

## 07.01.06 Application for Supply of Electricity (RAES)



Government of  
South Australia

**This form applies to properties supplied with electricity under the Remote Areas Energy Supplies scheme.**

This form is to be used where you are moving into a property that has an existing electricity connection. If the property has no electricity connection, you will first be required to complete the **"Application for a New Connection/Notice of Alteration"** form.

Completed forms are to be forwarded to Cowell Electric at PO Box 70, Cowell SA 5602, or by email to [retail@cowellelectric.com.au](mailto:retail@cowellelectric.com.au)

Date electricity required      /      /      Do you require an interpreter? Yes ☐ / No ☐

Full name in which the account is to be rendered:      ☐ Mr    ☐ Ms    ☐ Mrs    ☐ Miss      Given Names      Surname

Address of premises at which supply is required:      Lot # Flat # House #      Street Name      Town      Post Code

Type of premises      Home ☐ Business ☐ State Gov ☐ Federal Gov ☐ Other \_\_\_\_\_

Please describe type of Business (if not residential) \_\_\_\_\_

Is the property leased ☐ or owned ☐      If leased, state owner/property manager      Previous Occupier (if known)

Do you have a hot water service Yes ☐ (size \_\_\_\_\_) / No ☐

Occupation \_\_\_\_\_ Employer \_\_\_\_\_

Date of Birth      /      /      Are you eligible for Pensioner Concessions? Yes ☐ / No ☐

*If eligible for a pensioner concession, you will need to complete a 'Pensioner Concessions application form, which can be found at the following website: <https://www.sa.gov.au/topics/care-and-support/concessions/household-concessions/energy-bill-concessions>*

Contact details      Business Phone      Home phone      Mobile

Email \_\_\_\_\_

Please email my account to the above email address Yes ☐ / No ☐

Postal Address      # - Street / PO Box      Town      Post Code  
(If different to above)

### For Office Use Only

New Account		Final Account	
Account Number		Meter Number	
Tariff		Reading	
Meter Number		Date	
Service Point Number		Disconnected SFE	Yes <input type="checkbox"/> / No <input type="checkbox"/>
Date Connected		Date	
Reading at connection		Site Disconnection Type	Yes <input type="checkbox"/> / No <input type="checkbox"/> Lock off switch <input type="checkbox"/> Fuse removed <input type="checkbox"/>
Walk Order		Date	
		Forwarding Address	

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Lot #      Flat #      House #      Street Name      Town      Post Code

Last address at which applicant  
has been responsible for accounts \_\_\_\_\_

Does the applicant have any  
special needs? If so please specify (eg:  
Life support) \_\_\_\_\_

**Is the meter box outside the house and is the meter accessible by meter reader without the use of a key?  
Yes / No**

**If response above is yes, no further action required in relation to meter access. If response above is No,  
please complete the attached "Meter Access Form", on page 3 of this application.**

The Undersigned Applicant hereby makes application to Cowell Electric Supply Pty Ltd for a supply of electric energy to the premises hereunder (to be used solely for the purposes hereunder stated) subject to the conditions under which electric energy is supplied by the Cowell Electric Supply Pty Ltd at the date of this application and the applicant agrees to be bound as "The Consumer" by those conditions as altered by Cowell Electric Supply Pty Ltd from time to time.

By signing this application you warrant that you are lawfully entitled to occupy the premises or future premises the subject of this application and future applications and to authorise Cowell Electric to provide supply to those premises.

**IMPORTANT:** The Applicant agrees to accept liability for all charges (whether for electricity or otherwise) accrued up to the expiration of three days after the receipt by Cowell Electric of written notice from the Applicant that the Applicant desires the termination of this agreement. The class of consumption and appropriate tariff(s) shall be determined by Cowell Electric. Where alternative tariffs are allowed it is the responsibility of the applicant to select the most suitable tariff permitted for their circumstances. Advice regarding tariffs for any particular case will be readily given on request.

Please note that in accordance with the Privacy Act, details of uncollected debts more than 60 days overdue and identifying particulars may be referred to a credit reporting agency and then become available to other credit providers.

This application **must be signed** by all applicants personally, or by the proprietor or a partner if the application is for a business, or by the Manager or Secretary or similar authorised officer on behalf of a Company or Incorporated Body.

**# N.B. Except for authorised officers the persons signing this application hereby undertakes joint and several personal liabilities for all accounts becoming due to pursuant to this application.**

Full names of persons  
responsible for payment of  
account \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**IF COMPANY OR CORPORATION PLEASE COMPLETE THE FOLLOWING:**

Full name of person signing \_\_\_\_\_  
Designation of  
authorisation officer \_\_\_\_\_ A.C.N. \_\_\_\_\_

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### Meter Access Form

**Section 1:** This form is to be completed if the meter is not accessible to the meter reader

Under the Energy Retail Code a meter reader must be given access to the electricity meter at each customer's supply address, in order to read the meter. As your electricity meter is not readily accessible for readings, please nominate one of the following methods in order for meter access to occur.

- ☐ Have the electricity meter relocated to outside your premises (at your own cost)  
☐ Be present at the quarterly read dates  
☐ Provide a key to Cowell Electric Supply (Please complete section 2 below)

Please note that if a customer fails to grant access for the electricity meter to be read, for 3 consecutive billing cycles, the retailer may arrange for disconnection of the electricity supply at the customer's supply address.

**Section 2:** This section is to be completed if you wish to provide a key to Cowell Electric Supply for access to the electricity meter.

Please post the key via registered mail with the completed application for supply form.

Full name of person  
supplying key:

☐ Mr ☐ Ms  
☐ Mrs ☐ Miss

Business Phone

Home phone

Mobile

Contact details

Email

Address of premises at  
which key is issued for:

Lot # Flat # House # Street Name Town Post Code

Type of premises

Home ☐ Business ☐ State Gov ☐ Federal Gov ☐ Other: \_\_\_\_\_

Please describe door key  
provided (e.g. front,  
garage)

Additional comments /  
special instructions as  
relevant

Date key posted: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

### Section 3: Access to Electricity Supply Meter & use of Key provided

Refer to clause 32 of the Remote Areas Energy Supplies (RAES) Customer Connection and Supply Contract, for details on access to your supply address.

In addition to information contained within clause 32, Cowell Electric shall:

1. Store all keys supplied within a secure location, along with a key register.
2. Ensure Keys are removed only for purposes related to the distribution and retail of electricity at the supply address to which the key relates and shall be returned to the secure location for safe keeping as soon as practicable after their use.
3. Ensure keys are identified only by the meter number for which they relate.
4. Ensure the meter reader is subject to an annual Federal Police clearance check and signs a declaration that keys supplied will be used ONLY for the purpose of accessing a supply address for Cowell Electric business related to the distribution and retail of electricity to that address.
5. Return all keys supplied, to the contract holder, on termination of their electricity supply contract.

**Note:** The Remote Areas Energy Supplies (RAES) Customer Connection and Supply Contract can be found at the following website; <https://www.energymining.sa.gov.au/consumers/energy-grid-and-supply/remote-area-energy-supply>