

WATER INDUSTRY ENTITIES TECHNICAL REPORTING REQUIREMENTS FOR THE OFFICE OF THE TECHNICAL REGULATOR: EXPLANATORY NOTE

The aim of this explanatory note is to clarify the technical reporting requirements of the Office of the Technical Regulator (OTR) and provide greater transparency for water industry entities. It highlights the legislative and practical reasons for the requested data, explains how the data is used, and what benefit the data provides to the industry, customers and the environment.

This explanatory note has been developed as part of a joint project between South Australia's five water industry regulators: OTR, EPA, DHA, DEWNR and ESCOSA.

Requirements

Water industry entities are obliged to submit a safety, reliability, maintenance and technical management plan (SRMTMP) to the OTR. Subsequent to submitting their SRMTMP, they must also report the following information to the OTR annually:

1. Validity of the SRMTMP

Requirement: Water industry entities must complete an internal audit checklist (available at sa.gov.au/otr) and, where appropriate, update their SRMTMP to reflect any changes.

Reason: The aim of this requirement is to identify any changes to the infrastructure, operation, maintenance and management associated with the retail service that may have occurred during the last financial year.

Benefit: This information means the OTR can have confidence that the water industry entity is operating in a safe and reliable manner, and is taking reasonable steps to ensure their infrastructure complies with and is used in accordance with technical and safety requirements.

2. Summary of incidents

Requirement: Water industry entities must provide a summary of any incidents that have occurred.

Reason: The aim of this requirement is to identify the number and type of incidents during the last financial year, what the water industry entity did to resolve the incident, and any follow-up actions taken.

Benefit: This information means the OTR can have confidence that the water industry entity is operating in a safe and reliable manner, and is taking appropriate actions to ensure their infrastructure, equipment, products or materials are safe and in good working order. This information is also important for government benchmarking and water industry annual reporting purposes.

Where applicable, water industry entities may provide the OTR with any key performance indicator data relevant to the operation, maintenance and management of infrastructure that has been identified in their SRMTMP.

