



**Government  
of South Australia**

**Department for  
Energy and Mining**

[REDACTED]

By email: [REDACTED]

Dear [REDACTED]

I am writing in relation to the application made by your client [REDACTED], submitted originally to the Attorney-General's Department (AGD) under the *Freedom of Information Act 1991* (FOI Act), requesting access to the following documents:

*I was injured during the course of my employment with [REDACTED] on 16th November 2021. I require a copy of my complete file held by Safe Work SA including all documents relating to case file number CE 103698. Documents From date: 16/11/2021, To date: 09/05/2023.*

On 16 May 2023, you provided the following additional clarification to the AGD:

*I note that in the application there is reference to a Safe Work SA case reference number, I have been instructed that file number relates to an Office of the Technical Regulator ('OTR') number. I hope this clarifies any confusion.*

The application was partially transferred from the AGD to the Department of Energy and Mining on 22 May 2023.

In accordance with Premier and Cabinet Circular PC045, if you are given access to documents as a result of this FOI application, details of your application, and the documents to which access is given, may be published in the agency's disclosure log. A copy of PC045 can be found at <http://dpc.sa.gov.au/what-we-do/services-for-government/premier-and-cabinet-circulars>.

A search has been conducted and four (4) documents were discovered that fall within the scope of the application. The documents are identified in the attached schedule. In respect of the documents, I have determined as follows:

### **Documents 1 to 3**

I have determined that these documents should be released in part.

With regard to these documents, the parts to which I have not granted you access are the names, email addresses, registration number and mobile phone number of third parties.

Under Clause 6(1) of Schedule 1 to the FOI Act, a document is an exempt document if its disclosure would involve the 'unreasonable disclosure of information concerning the personal affairs of any person'. This information falls within the definition of personal affairs under the FOI Act and is therefore exempt from release pursuant to Clause 6(1).

#### **Document 4**

I have determined that this document should be released in full.

#### **Exemptions**

For your information, the following exemption applies from the FOI Act:

##### ***Clause 6 – Documents affecting personal affairs***

*(1) A document is an exempt document if it contains matter the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead).*

#### **Appeal Rights**

If you are dissatisfied with this decision, you are entitled to exercise your rights of review and appeal as outlined in the attached documentation.

If you have any queries in relation to your application, please contact me via email [DEM.FOI@sa.gov.au](mailto:DEM.FOI@sa.gov.au).

Yours sincerely



Rob Faunt  
**Accredited FOI Officer**

14 June 2023

## SCHEDULE OF DOCUMENTS

Freedom of Information application by [REDACTED], seeking access to:

*I was injured during the course of my employment with [REDACTED] on 16th November 2021. I require a copy of my complete file held by Safe Work SA including all documents relating to case file number CE 103698.*

*Documents From date: 16/11/2021, To date: 09/05/2023.*

Doc No	Description	Exemption Clause(s)	Determination
1	Email dated 17 November 2021	Clause 6 – Personal affairs	Document released in part
2	Attachment to email dated 17 November 2021 (Electric shock report)	Clause 6 – Personal affairs	Document released in part
3	Email dated 10 February 2023	Clause 6 – Personal affairs	Document released in part
4	Attachment to email dated 10 February 2023 (12 photos)		Document released in full

**Whelan, Natalie (DEM)**

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**From:** Clause 6(1) [REDACTED]@sapowernetworks.com.au>  
**Sent:** Wednesday, 17 November 2021 1:54 PM  
**To:** DEM:OTR Mail; Clause 6(1) [REDACTED]@sapowernetworks.com.au  
**Subject:** Shock Report From SA Power Networks  
**Attachments:** 000100895295.pdf

Please find attached a shock report from SA Power Networks

Date and Time of Shock: 16.11.2021 11:30

Shock Location Address: [REDACTED]

Victim name: [REDACTED] s

Victim Address: [REDACTED]

Any queries on this shock report please contact SA Power Networks at Clause 6(1) [REDACTED]@sapowernetworks.com.au

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## Electric Shock Report

INCIDENT DETAILS	
Job Number: INC 354011569	QS Notification number: 100895295
Incident address / location: Street: [REDACTED] [REDACTED]	Owner or Responsible person for the installation: Name: [REDACTED] Contact Ph: [REDACTED]
Date/Time of incident: 16.11.2021 11:30	Date/Time reported to SAPN: 16.11.2021 12:10
Date/Time of investigation: 16.11.2021 12:54	Date/Time reported to OTR: 17.11.2021 13:53
Embedded generation installed: Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	

VICTIM DETAILS	
Victim name: [REDACTED]	Phone number: [REDACTED]
Street: [REDACTED]	Mobile number:
Suburb: [REDACTED]	Is the victim the Owner or Responsible person for the installation: Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Injuries( Please describe ) Was taken off for medical assessment.	Fatal - Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

ELECTRIC SHOCK DETAILS	
What was contacted to cause the shock: DIT LIGHT COLUMN	
What were the two contact surfaces: DIT LIGHT COLUMN & HYDROVAC EXTRACTION HOSE	
Which of the the two was the voltage source coming from: DIT LIGHT COLUMN	
What were the two body contact points: HAND & HAND	
VOLTAGE MEASUREMENT DETAILS	
Pre-repair contact voltage: 239.00 V	Post-repair contact voltage: 0.40 V
Pre-repair installtion load: 0.00 kW	Post-repair installtion load: 2.40 kW
Pre-repair impedance: 0.23 Ohm	Post-repair impedance: 0.23 Ohm
What was the victim doing at time of shock:  Leaning against light column and touched hose.	

## Electric Shock Report

CAUSE OF ELECTRIC SHOCK			
1. Description of Cause	2. Cause due to	3. Location of cause	4. Safety Protection
5. Incorrect Customer Connections	19. Workmanship by Qualified Person	1. Fixed Wiring	2. RCD Protection Could Have Reduced the Effect of the Electric Shock
<b>Cause</b>  Reversed polarity at main switchboard in pit.			
<b>Actions to make safe</b>  Corrected inversed polarity. DIT contractors on-site.			
<b>Investigation remarks</b>  			
<b>Details of Product / equipment involved</b> Article: Trade Name: Model: Approver No: Insulation Ω: Earth Ω:			

INVESTIGATOR DETAILS	
Name: <b>Clause 6(1)</b>	Assist:
Electrical Workers Registration number: <b>Clause 6(1)</b>	Mobile number: <b>Clause 6(1)</b>
Email address: <b>Clause 6(1)</b> @sapowernetworks.com.au	
Company: SAPN	Phone number: <b>Clause 6(1)</b>
Company Address: 1 Anzac Highway KESWICK	
Date of Report: 16.11.2021	
Name of person compiling report: <b>Clause 6(1)</b>	
Test Instrument details: Fluke Multi Meter 179, Fluke Multifunction Meter 1652	Calibrated? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>

## Electric Shock Report

### INVESTIGATOR DETAILS

Temporary Neutral installed?    Yes ☐    No ☒

**Whelan, Natalie (DEM)**

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**From:** Lister, Peter (DEM)  
**Sent:** Friday, 10 February 2023 9:48 AM  
**To:** Marrocco, Luke (DEM)  
**Subject:** [REDACTED]  
**Attachments:** 20211116\_160119\_resized.jpg; 20211116\_160041\_resized.jpg; 20211116\_160025\_resized.jpg; 20211116\_155948\_resized.jpg; 20211116\_155935\_resized.jpg; 20211116\_155627\_resized.jpg; 20211116\_155622\_resized.jpg; 20211116\_155327\_resized.jpg; 20211116\_155312\_resized.jpg; 20211116\_155257\_resized.jpg; 20211116\_134621\_resized.jpg; 20211116\_161831\_resized.jpg

OFFICIAL

Luke

Please add this correspondence to CE103698

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**From:** Clause 6(1) [REDACTED]@sapowernetworks.com.au>  
**Sent:** Wednesday, 15 December 2021 4:24 PM  
**To:** Lister, Peter (DEM) <peter.lister@sa.gov.au>  
**Subject:** [REDACTED]

H Peter

Photos as discussed

Regards



Clause 6(1)

*Operations Supervisor - Regional*

*Electrical Services*

*Mobile* Clause 6(1)

Clause 6(1)@sapowernetworks.com.au



SA Power Networks Empowering South Australia




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**From:** Clause 6(1) [REDACTED]@sapowernetworks.com.au>  
**Sent:** Wednesday, 15 December 2021 4:01 PM  
**To:** Clause 6(1) [REDACTED]@sapowernetworks.com.au>  
**Subject:** [REDACTED]

Kind Regards,

**Clause 6(1)**

**Customer Response Officer**

**Electrical Services Metro**

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Mobile: **Clause 6(1)**

**Clause 6(1)**[@sapowernetworks.com.au](mailto:Clause 6(1)@sapowernetworks.com.au)  
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52 Jacobsen Crescent, Holden Hill 5088

[sapowernetworks.com.au](http://sapowernetworks.com.au)  
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**From:** **Clause 6(1)** [@sapowernetworks.com.au](mailto:Clause 6(1)@sapowernetworks.com.au)>

**Sent:** Tuesday, 16 November 2021, 4:34 pm

**To:** **Clause 6(1)**

**Subject:** [REDACTED]

Hi **Clause 6(1)**,

As discussed the shock report at [REDACTED]

Victim: [REDACTED]

Phone number: [REDACTED]

Supply is fed from padmount transformer 19028 in reserve on the corner or [REDACTED]  
Terrace.

Connected through 2 much newer DPTI pits right on the corner as shown in photos, to the main switchboard in a pit next to column as seen in photos, to a singular column outside [REDACTED].

We found reversed polarity in the main switchboard when tested.

The Traffic controller received a shock when touching column as the gas contractors were hydrovaccing to replace gas mains alongside column in footpath.

Kind Regards,

Clause 6(1)

Customer Response Officer

Electrical Services Metro

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Mobile: Clause 6(1)

Clause 6(1)@sapowernetworks.com.au

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52 Jacobsen Crescent, Holden Hill5088

[sapowernetworks.com.au](http://sapowernetworks.com.au)

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WELCOME TO THE  
WALKERVILLE





